



# WELCOME TO GRADUATE PALO ALTO

---

Here's a guide with everything you need to know to make your stay in Palo Alto the best one yet. And that's just the start. Check out the map on pages 14 & 15 for a full list of Graduate Hotels you can explore in other cities.

## EAT & DRINK

---



Our eclectic, day-to-night café and bar with creative food and drinks. Lou and Herbert's is the place to chat over Saint Frank coffee and breakfast bites or kick off a night out with small plates and expertly crafted cocktails.

**Breakfast:** 6:30 a.m. - 10:30 a.m.

**Pastries + Coffee:** 10:30 a.m. - 11:30 a.m.

**Lunch:** 11:30 a.m. - 3:00 p.m.

**Dinner:** 3:00 p.m. - 11:00 p.m.

(Kitchen closes at 10:00 p.m.)



**President's  
Terrace**

A celebration of classic California flavors, with sweeping rooftop views. Explore playful drinks from cocktail creative Bad Birdy and a locally driven menu inspired by West Coast living.

**Dinner:** 4:00 p.m. - 11:00 p.m. (Kitchen closes at 10:00pm)

# CHECKOUT

---

Checkout time is 11 a.m. To request a later checkout, please contact the front desk. We'll do our best to accommodate your travel schedule based on availability.

# AMENITIES & HOTEL SERVICES

---

## Bike Rentals

Explore our neighborhood on two wheels. Complimentary bikes are available for rent at the front desk.



## Housekeeping

Housekeeping services are provided daily. Please contact the front desk if you have any special service requests.

## Ice

Please contact the front desk for ice delivery.

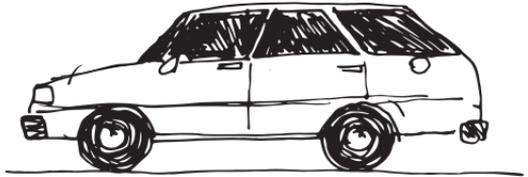


## AMENITIES & HOTEL SERVICES CONT.

---

### Parking

Valet parking, located at the hotel's main entrance, is available to overnight guests for \$40 per night. Street parking is also available, fees may apply. Please pay attention to any posted signage.



### Toiletries

Rooms are outfitted with Malin + Goetz amenities. For any additional items you may have forgotten, contact the front desk. We have a stash of toothbrushes, toothpaste, sewing kits and other essentials.



### **Wake-Up Services**

Complimentary “snooze” calls can be arranged through the front desk.

### **Fitness Partners**

We teamed up with nearby fitness studios, Rumble Boxing and Yogasource, to provide special drop-in class rates to hotel guests. Stop by the front desk to learn more.

*Need  
Anything Else?*

Dial 0 to reach the Front Desk or text

650-374-5195

# AROUND TOWN





# AROUND TOWN

---

## 1. Telefèric Barcelona

*Restaurant*

855 El Camino Real #130

telefericbarcelona.com

## 2. Palo Alto Creamery

*Retro Diner*

566 Emerson St

paloaltocreamery.com

## 3. Bell's Books

*Book Store*

536 Emerson St

bellsbooks.com

## 4. Verve Coffee Roasters

*Coffee Shop*

162 University Ave

vervecoffee.com

## 5. The Patio at Rudy's

*Sports Bar*

412 Emerson St

thepatiopa.com

## 6. Scoop

*Ice Cream*

203 University Ave #1712

scoopmicrocreamery.com

## 7. The Wine Room

*Wine Bar*

520 Ramona St

thepawineroom.com

## 8. Nola

*Cajun Fare*

535 Ramona St

nolas.com

## 9. BIRD DOG

*California Cuisine*

420 Ramona St

birddogga.com

## 10. Blue Bin Vintage

*Vintage Store*

520 Bryant St

bluebinvintage.com

---

**11. Downtown Palo Alto**

**Farmers' Market**

601-699 Gilman St  
pafarmersmarket.org

**12. Hewlett Packard Garage**

*Local Landmark*  
367 Addison Ave

**13. Joya**

*Spanish Tapas*  
339 University Ave  
joya.com

**14. Letter Perfect**

*Stationery + Gifts*  
384 University Ave  
letterperfect.com

**15. Five Ten Gifts**

*Boutique + Gifts*  
510 Waverley St  
fivetengifts.com

**16. Blue Bottle Coffee**

*Coffee Shop*  
456 University Ave  
bluebottlecoffee.com

**17. Leafy**

*Plant Nursery*  
482 Hamilton Ave  
theleafyplant.com

**18. Tamarine**

*Vietnamese Restaurant*  
546 University Avenue  
tamarinerestaurant.com



# COMMUNICATION

---

## **Internet Access**

Internet access is complimentary and available throughout the hotel.

## **Mail & Messages**

Mail may be picked up and dropped off at the front desk. If we're holding mail, packages or phone messages for you, we will call your room or place a note under your door.

## **Local Calls**

9 + area code + number

[Complimentary]

## **Room-to-Room Calls**

Dial 0 to have the front desk connect you

[Complimentary]

## **Toll-Free Calls**

9 + 1 + 8XX + Number

[800, 888 and 877 Calls]

[Complimentary]

## **Emergencies**

Dial 911

*Dial 0 for emergency assistance from hotel personnel*

# TRANSPORTATION

---

## Planning Your Trip to the Airport

Graduate Palo Alto is about a 22-minute drive (17 miles) from San Jose International Airport, a 25-minute drive (20 miles) from San Francisco International Airport and a 40-minute drive (27 miles) from Oakland International Airport. If you don't have access to a car, local app-based ride-share and taxi services are available. Please contact the front desk for assistance in arranging taxi or limo services to the airport.



# SAFETY & SECURITY

---

## Emergencies

In the event of an emergency, you can receive help from hotel personnel by dialing “0”. For first responder assistance, please dial 911.

## Evacuation Procedures

The following are procedures to be adhered to when a fire alarm is activated and it is necessary to evacuate:

If a hotel fire alarm sounds, do not panic. Carefully, follow the procedures outlined below and review the diagram on the back of your entry door.

# SAFETY & SECURITY

---

## **In the event you discover or suspect a fire:**

- Activate the nearest pull station. Call the emergency number (“0”) located on your phone and report the location of the smoke or fire. Proceed to evacuate the area by following the escape procedures.
- Always familiarize yourself with the location of the nearest fire exit stairs after check-in. The fire route plan is located on the back of your room door.
- Do not collect any personal belongings.
- Feel the entrance door to your room with the back of your hand. If it is warm or hot, **DO NOT OPEN THE DOOR.** Use the passive escape technique outlined below.

**If there is a little smoke and no fire visible,** take a towel and wet it. Take the towel and place it over your mouth and nose and exit the room, closing the door behind you. Move quickly to the nearest emergency exit.

**NEVER ATTEMPT TO USE ELEVATORS IN A FIRE EMERGENCY.**

---

Once in the stairwell, walk down holding onto the handrail for support. If you encounter heavier smoke, **DO NOT WALK THROUGH IT**. Walk upstairs until you see a smoke-free corridor. Find an alternate emergency exit from the corridor and commence walking downstairs. If you encounter smoke in a corridor, stoop or crawl to the exit – it is cooler and there is less smoke at the floor level.

Follow the hotel Fire Marshal's direction to the assembly point.

### **Remaining in Your Room**

If there is a fire and you cannot leave your room, either because you see smoke leaking into your room from the corridor or if the front door is hot to the touch, stay in room and please follow the below procedures:

- Dial 0 or 911 on your phone and alert authorities of your location
- Turn off heat or air conditioning
- Fill the bathtub with water
- Plug vents and door jamb with wet sheets and towels
- Hang a sheet out the window and shut the window
- Hold a damp towel over your nose and mouth
- Stay low and wait for help

# THE GRADUATE FAMILY

---





## STAY CONNECTED

---

### Continuing Education

Want to learn more about Graduate Hotels? Get yourself on the list for Syllabus. It's where we share deep dives into our designs, reveal new hotels and announce collaborations. And of course, people who get the Syllabus are the first ones to hear about big booking offers.

To sign up for our (pleasantly infrequent) emails, visit:

**[graduatehotels.com/syllabus](https://graduatehotels.com/syllabus)**

### Social



Graduate Hotels



@graduatehotels